## GOVERNEMNT OF MEGHALAYA DEPARTMENT OF INFORMATION TECHNOLOGY

Invites Request for Proposal (RFP) for Establishment of 225 Common Services Centers (Under Common Services Centers Scheme of Government of India)

Tender no: MIS/NeGP/CSC/08 dt. 13.03.2008

Government of Meghalaya in its endeavor to improve the quality of governance and enable delivery of Government (G2C) and other Services (B2B,B2C,C2C etc.) at the door step of citizens would like to invite public/private enterprises/ organizations to participate in the CSC scheme as Service Centre Agencies (SCAs) for establishing and operating approximately **225 nos. CSC**. Request for Proposal (RFP) are invited for establishing CSCs across the State of Meghalaya from Companies, Joint Ventures, Societies, Trusts, Consortiums & SPV registered in India. Service Centre Agencies (SCA) will be selected through a transparent process in accordance with the requirement defined in the Request for Proposal (RFP) through a public private partnership (PPP) model. Meghalaya IT Society has been designated as State Designated Agency (SDA) for implementation of the CSC scheme in the State of Meghalaya.

## **Role of the Service Centre Agency**

- i. Developing, designing, financing, constructing, establishing, implementing, operating and maintaining the entire Common Services Centers network allotted to the SCA, including its linkages with the State Wide Area Network (SWAN)
- ii. Collating/developing a bouquet of content and Services across various verticals to be delivered through these centers

## Pre-qualification criteria

- i. The Bidder should have been in existence in India for the last three years.
- ii. The company/organization/ entity responding to this RFP or Consortium of bidders responding to this RFP should have a minimum average annual net worth of Rs.5 crores average over the past three financial years or in case of the Bidder which a is a trust/ society, average annual fund flow should be a minimum of Rs.1.5 crores over the last three financial years.
- iv. In case of bidders that have established, and are successfully managing, at least 100 ICT-enabled kiosks for the past three years, the financial criteria mentioned above in (ii) would be applicable to the extent of only 50%.

The tender notice is also available on <a href="www.meghdit.nic.in">www.meghdit.nic.in</a>. The Bid Document may be purchased in person during office hours on all working days from the Office of the SDA <a href="OR">OR</a> it may also be downloaded from <a href="www.meghdit.nic.in">www.meghdit.nic.in</a>. In case of download of bid documents, only those bids shall be accepted for evaluation which are accompanied by a <a href="mon-refundable-fees">non-refundable-fees</a> of Rs.5,000.00 (Rupees five Thousand) only in the form of a Demand Draft in favor of 'The Secretary, Meghalaya IT Society' payable at Shillong, Meghalaya. The Bid Document may be purchased in person during office hours on all working days up to 17.00 hrs. from 14<sup>th</sup> of March to 27<sup>th</sup> of March, 2008. Bid Documents could also be ordered through post, along with the demand draft including additional postal charges of Rs.1000/-. The Bid document will be sent by registered post or courier, as the case may be, at the risk and responsibility of the prospective Bidder. The pre-bid conference will be held at Information Technology Department, NIC Building Office, Shillong on 28<sup>th</sup> March, 2008 at.11:00 hrs. The last date for submission of bids is 17<sup>th</sup> April, 2008, 15:00 hours. For Details contact;

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