

DOEACC Centres, Guwahati & Tezpur
Units of DOEACC Society,
Ministry of Communications & Information Technology,
Govt. of India

Announces Training for Call centre Agents

DOEACC, an autonomous body under the Ministry of Communication and IT, Govt. of India, in association with the **Dept. of DONER** (Development of NE Region) is announcing a **2(two) months** training course for Call Centres Agents to be conducted simultaneously at all the 4(four) DOEACC Centres in the North East viz. Guwahati, Tezpur, Imphal & Aizawl.

The course for the 1st batch will commence from **1st week of June 2003**.

Eligibility Criteria : Graduate in any discipline are eligible to apply. Candidates in their final year of graduation course may also apply. Candidates must have an aptitude for problem solving, smart thinking & cross communication and be fluent in spoken English, preferably in neutral accent. The candidate should also be willing to work on shift duties.

Selection Procedure: Admission to the course will be on the basis of performance in an entrance test. The entrance test will consist of aptitude test/interview/group discussion etc. The candidates shall have to appear at the tests at their own costs.

Course fee: The total course fee is Rs. 3,000.00 (Rupees Three Thousand) only, per trainee.

Issue of Application Forms: Application forms for selection tests leading to admission into the said course for Guwahati & Tezpur Centres are available at the following addresses on payment of Rs 100.00(Rupees One Hundred) only.

· DOEACC Centre, Guwahati, 3rd Floor, Institution of Engineers Building , Pan Bazar, Guwahati-781001, Ph: 0361-2606134, Fax: 0361-2606742, e-mail: doeacc_ghy@india.com.

· DOEACC Centre, Tezpur, Law College Campus, Darrang College Road , Tezpur-784001, Ph & Fax: 03712-223174, e-mail:doeacc_tez@india.com

Important Dates:

- Date of start of the course : 1st week of June, 2003.
- Last Date of receipt of filled up application forms : 15th May 2003 .
- Tentative date for selection tests: From 20th May 2003 .